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June 11, 2003

T.R.A. DOCKET ROOM RECEIVED

JUN 11 2003

Mr. David Foster
Regulatory Manager
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243-0505

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Dear David:

03-00410

Enclosed are an original and three copies of the following tariff pages for review and approval.

Citizens Telecommunications Company of the Volunteer State
T.R.A. No. 2

Section 2 Third Revised Page 1
 Original Page 1.1

The purpose of this filing is to add clarifying language in the tariff for County-Wide Calling and for the exchange of local traffic between Frontier and other TSP (Telephone Service Providers).

An additional copy of this letter is also enclosed. Please date stamp and return it in the enclosed stamped, self-addressed envelope.

If you have any questions relative to this filing, please call John Martin at (304) 325-1526 or myself at (304) 325-1216.

Sincerely,

J. Michael Swatts
State Government Affairs Director

Enclosure

C: Timothy Phillips, Esq.

2. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY

2.1 Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

The services offered in this tariff enable communication between a customer of Frontier and another customer of Frontier, a customer of another ILEC or a customer of another TSP (Telecommunication Service Provider) provided the TSP has properly executed an interconnection agreement or other appropriate traffic interchange agreement with Frontier. Frontier will not originate calls to a TSPs NXX that is within the local calling scope of the calling party until an interconnection agreement or traffic interchange agreement with Frontier has been fully executed and proper facilities are in place.

The rates specified herein also entitle customer to an unlimited number of messages to all stations located within the geographic boundaries of the county in which the customer resides. Toll-free countywide calling is not applicable for sent paid coin, pager numbers, cellular numbers, remote call forwarding numbers, foreign exchange numbers, WATS, 800, 900/976, and 700 types of calls.

To the extent that an originating or terminating exchange is split between two or more counties, only those stations located within the same county may be called without incurring toll charges. Many exchanges can be called to some degree on a toll-free intracounty basis, but not completely on a toll-free basis, i.e., the exchange is split between counties.

Countywide calls that terminate to a Local Exchange Company (LEC), CLEC, or Reseller that is not participating in County-Wide Calling (code not available in the TAR code database) will be rated at the appropriate toll charge.

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(N)

(M)

(M)

(M) Material moved to Section 1 Page 1.1.

2. OBLIGATIONS AND LIABILITY OF TELEPHONE COMPANY (Continued)

(M)

2.2 Interruptions of Service

If service is interrupted for more than 24 hours other than by the negligence or willful act of the subscriber, or the failure of the facilities provided by the customer, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the customer, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to the Company, except as otherwise specified in this tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

2.3 Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

2.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

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(M) Material previously appeared in Section 2 Page 1.